



ELNUR GABARRON[®]

USER OPERATING INSTRUCTIONS



SMART STORAGE HEATER

ECOMBI PROSSH

MODELS

PROSSH158

PROSSH208

PROSSH308

PROSSH408



Please read these instructions carefully before installing or using this appliance for the first time.

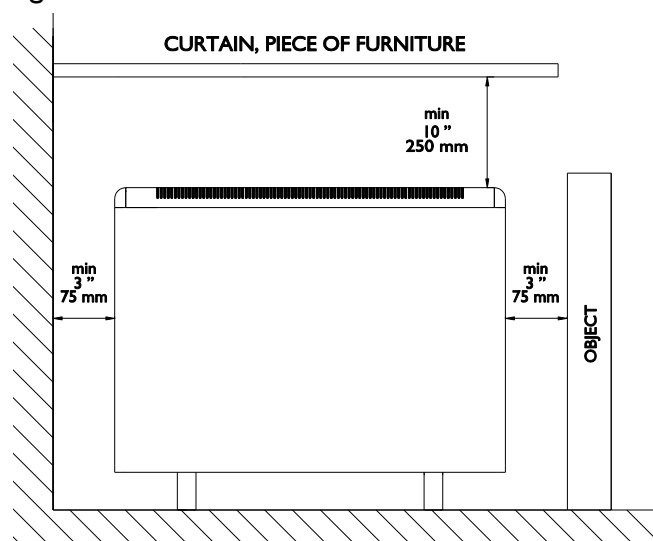
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I. -IMPORTANT INFORMATION

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, etc. and curtains at least a foot (30cm) from the front, sides and rear of the heater. It is essential that the indicated minimum clearances are maintained.
- **CAUTION** — Some parts of this product can become very hot and cause burns. Particular attention must be given where children and vulnerable people are present.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved. Children must not play with the appliance. Cleaning and user maintenance must not be made by children without supervision.
- Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance.
- Children of less than 3 years should be kept away unless continuously supervised.
- Do not operate any heater after it malfunctions. Disconnect power at service panel and have heater inspected by a reputable electrician before reusing. To disconnect heater, turn controls to off, and turn off power to heater circuit at main disconnect panel.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire or damage the heater.
- Do not use this heater to dry clothes. To prevent a possible fire, do not block air intakes or exhaust in any manner. Air inlets and outlets provide proper operation of the appliance and prevent its overheating. **DO NOT** cover air inlet and outlet grills.
- A heater has hot and arcing or sparking parts inside. Do not use in areas where gasoline, paint, or flammable vapors or liquids are used or stored. The use of these heaters is forbidden in any area where there is a presence of gases, explosives or inflammable objects. Never open a charged heater.
- **SAVE THESE INSTRUCTIONS.** This guide must be kept and given to any new user. Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons. The warranty of the heater will not cover any damage caused by non observance of any of these instructions.
- Do not use this heater outdoors.



WARNING: In order to avoid overheating do not cover the heater.

2. - OPERATING INSTRUCTIONS

2.1. General information



CAUTION: DO NOT USE THIS HEATER TO DRY CLOTHES. Do not cover this heater at any time.



When this symbol appears **on the upper right corner of the storage heater display**, it simply means that the storage heater is charging. It does not indicate any danger.

CONNECTION / DISCONNECTION

Power switch. All models are equipped with a switch on the back side panel. It is used to connect and disconnect ECOMBI PROSSH.



KEYBOARD:



Keep pressed the button to access the advanced configuration. Press this button to go back in the different menus.



Press the button to confirm values in the different menus.



Press the key to increase the displayed value or to advance through the different options available.



Press the key to decrease the displayed value or to move through the different options available.

ON/OFF

Once the heater is connected to a main supply you can turn the heater ON by switching the main ON/OFF switch positioned at the rear right side of the heater as shown above.

BACKLIGHT

Pressing any button, the display will illuminate with a soft white colour. After certain time if no buttons are pressed the display backlight will turn off.

Buttons only will respond when the backlight is on.

KEYBOARD LOCK

During any operation mode, it is possible to lock the keyboard by holding  and  simultaneously for 5 seconds. A pop-up window will confirm the keyboard lock.

To unlock the keyboard, press  and  simultaneously for 5 seconds. A pop-up window will confirm the keyboard unlock.

2.2. Commissioning

An easy installation wizard is programmed in ECOMBI PROSSH electronic control. Follow the start wizard instructions when turning your ECOMBI PROSSH on for the first time or after resetting it to the factory settings.

START WIZARD - INITIAL SETTINGS.

The ECOMBI PROSSH electronic control will guide you through the commissioning of the unit. The steps to follow are:

a. Select language. Confirm the language in the storage heater electronic control.

b. Date & Time. Check and confirm that the default date & time in the unit is correct. If not, please change it.

c. Charging periods. 2 different charging periods can be set in ECOMBI PROSSH. Set Charging Periods 1 & 2 according to your electricity low tariff hours.

By default, ECOMBI PROSSH is set to an 7 hours charging period, from 00:00 to 07:00 hours. If this charging time matches your electricity low tariff hours, you do not need to make any changes in the unit configuration. Otherwise, you can change charging Periods 1 and 2 to match your electricity tariff.

d. Temperature setting. This is the last step of the start wizard. Select and confirm the room set temperature of your choice.



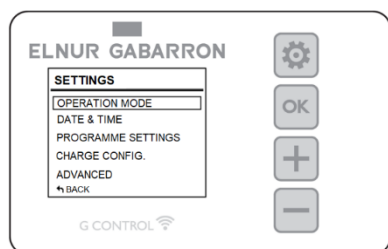
With the help of the start wizard, you will set you ECOMBI PROSSH storage heater for an autonomous operation. It will charge and store the heat during the charging hours set in c.Charging Periods and it will adjust the charge level and consumption according to the set temperature of your choice.



An incorrect time, charging periods or set temperatures configuration, might result in a high cost of the electricity bill.

3.- ADVANCED SETTINGS

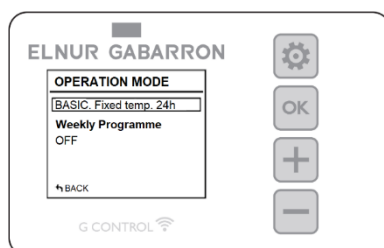
With the general settings menu, you can make additional changes and adjustments in device start-up and operation. To access the settings menu of the device, press and hold the  button for 5 seconds in the home screen of any operating mode of the device with the screen lit. The following screen appears:



Use  or  to move up and down. Confirm with  to enter the desired setting.

3.1. Operating mode

Scroll down to Operating Mode and press  to access the operating mode selection menu. A new screen will appear with the selectable operating modes:

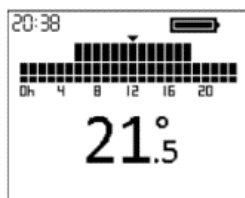


- **Basic mode or 24-hour temperature mode:** The storage heater retains the setpoint temperature for 24 hours. In this mode, the device automatically regulates and adjusts its charge day by day in order to maintain the temperature selected with minimum expense. To change the basic mode setpoint temperature value, simply press  or  when the device is operating in this mode until the desired temperature is displayed. The setpoint temperature and the charge level are displayed on the screen in this mode.



ADJUST SETPOINT TEMPERATURE

- **Weekly programme:** The setpoint temperature varies in accordance with the weekly programme set in the unit. 3 temperature levels (Comfort, Eco and Frost Protection) can be selected for each time interval (1 hour) in order to adjust the temperature of the room to the habits and needs of the different users. You can alter the setpoint temperature of each of the 3 temperature levels (See section **3.3.1 Temperatures. Edit Programme**) as well as the corresponding temperature level at each hour of the week. (See section **3.3.2 Weekly programme. Edit programme**). The horizontal temperature display for the 24 hours of the current day appears on the screen together with the setpoint temperature of the current period.



- **Off:** The storage heater does not retain any temperature or follow any programming, as it retains the time setting previously set. The compensation element will be activated if the room temperature is below the Frost Protection in order to prevent freezing. The set point temperature (3°C) and the Frost Protection message appear on the screen.



3.2. Date and time

You can see the device time at any time in the top left corner of the screen. The date can be seen in the “Date and Time” menu.

To change the time or the date, access the advanced settings menu by pressing  for 5 seconds and then access the “Date and Time” menu. The Date and Time menu will allow you to change the following values:

DATE & TIME	
DATE	01/01/2020
TIME	22:00
DATE FORMAT	
TIME FORMAT	
 BACK	

- **Date:** Use  or  to select the desired day/month/year. Confirm with .
- **Time:** Use  or  to select the desired hour/minute. Confirm with .
- **Date format:** Use  or  to select the desired format. Confirm with .
- **Time format:** Use  or  to select the desired format. Confirm with .



If the device is connected to a G Control hub, the time setting is overridden and the hub time is set automatically. In this case, the time set menu will not be accessible.



The ECOMBI PROSSH automatically changes the time from wintertime to summertime and vice-versa, even if it is not connected to the G Control hub, provided that the Automatic Time Change parameter is activated. (Activated by factory setting).

3.3. Programme Settings

This menu will only be accessible when the device is operating in the operating mode **Weekly Programme**. In this menu, you can change the comfort, eco and frost protection temperatures and select or change the existing weekly programming.

To do this, access the advanced settings menu by pressing  for 5 seconds and then go into the “Programme settings” menu.

PROGRAMME SETTINGS
TEMPERATURES
WEEKLY PROGRAMME
 BACK

3.3.1. Temperatures. Programme Settings

You can change the setpoint temperature value of the 3 temperature levels used in the Programme Mode (Comfort, Eco and Frost Protection) at any time.

TEMPERATURES	
COMFORT	21.5°
ECO	18.0°
ANTI-FROST	7°
 BACK	

COMFORT
21.5°

ECO
18°

ANTI-FROST
7°

To do this, access the “Temperatures” menu and change “Comfort”, “Eco” or “Frost Protection” as you wish. Press  to exit the home menu.



It is possible to change the setpoint temperature temporarily in the home screen during the current period of the programme mode.

You can do this by simply pressing the  or  buttons. The temporary change is retained until the next change of programmed period.

3.3.2. Weekly Programme. Programme Settings.

In the “Weekly Programme” menu you can select from one of the 3 predefined programmes or you can edit the existing programme from the “Weekly Programme” menu in order to set a customised programme.

WEEKLY SCHEDULE

PREDEFINED PROGRAMS

WEEKLY PROGRAM

⬅️ BACK

3.3.2.1. PREDEFINED PROGRAMMES

PREDEFINED PROGRAMS

PROGRAM 1
PROGRAM 2
PROGRAM 3
USER

← BACK

The selected option will be highlighted in bold.

The option "USER" will only appear, in case a personalized programming has been previously saved.

In this section you have the option of selecting one of the 3 operating programmes preset in the device.

Programme I (At home)

Monday to Sunday:

- 00:00 - 07:00 Eco (🌙)
- 07:00 - 22:00 Comfort (☀️)
- 22:00 - 00:00 Eco (🌙)

Programme 2 (Work M-F)

Monday to Friday:

- 00:00 - 07:00 Eco (☾)
- 07:00 - 08:00 Comfort (☼)
- 08:00 - 17:00 Eco (☾)
- 17:00 - 22:00 Comfort (☼)
- 22:00 - 00:00 Eco (☾)

Saturdays and Sundays:

- 00:00 - 07:00 Eco (🌙)
- 07:00 - 22.00 Comfort (☀️)
- 22.30 - 00:00 Eco (🌙)

Programme 3 (Office hours)

Monday to Sunday:

- 00:00 - 07:00 Eco (🌙)
- 07:00 - 18:00 Comfort (☀️)
- 18:00 - 00:00 Eco (🌙)

3.3.2.2. WEEKLY PROGRAMME:

If you do not want to use any of the factory preset programmes, you can set a customised programme from the “Weekly Programme” menu.

3.4. Charge setting

The Charge Setting menu allows you to change the factory preset charging period of your storage heater to match the off-peak period of your hourly tariff, as well as the days of the week on which you need the storage heater to charge. The standard factory preset period is 00:00 to 07:00 and the charge is active every day of the week.

CHARGE CONFIG.
CHARGE PERIODS
CHARGE DAYS
INITIAL CHARGE
←BACK

3.4.1 Charging periods

Go into the “Charging Periods” menu if you want to change the charging periods for your device.

2 charging periods are selected in ECOMBI PROSSH.

- **1st charging period:** Factory setting of 00:00 to 07:00.
- **2nd charging period:** (Factory disabled, 00:00 to 00:00).

CHARGE CONFIG.
Start End
PERIOD 1: 00:00 07:00
PERIOD 2: Disable
←BACK

The factory setting for both periods can be changed as you wish. Enter the period that you want to alter and change the start and end time to adapt to your tariff.

3.4.2 Charging days in the week

CHARGE DAYS
Set charging periods on:
Mo Tu We Th Fr Sa Su
☒ ☐ ☐ ☒ ☐ ☒ ☒
▲
←BACK SAVE

It is possible to select the days of the week on which the ECOMBI PROSSH heater will charge and those on which it will not. Access the “Charging Days” menu and select the days on which you want the storage heater to charge.



If a day of the week is selected as a non-charging day, the ECOMBI PROSSH heater automatically sets the Frost Protection setpoint for this day in the Programme mode and automatically assigns this temperature to the 24 hours of the non-charging day in the Basic mode.

3.4.3 Initial charge

The initial factory setting charge is 100%. It is the charge value of the device at the start of an extended period of inactivity or from its installation. Subsequently, during its operation, the device self-regulates the day-to-day level of charge so that it operates efficiently in accordance with energy needs.

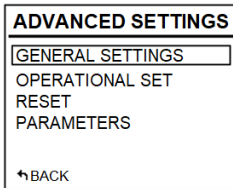
To change the charge percentage, from the “Initial Charge” menu, go into “Edit”, select the desired charge value and select “Save”.



If the balancing heating element is disabled, ECOMBI PROSSH will not automatically calculate the day-to-day charge and will always retain the maximum charge value that has been set in the initial charging parameter as the target charge.

3.5. Advanced settings

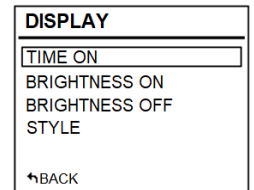
With the advanced settings menu, you can change general settings in the device, as well as its advanced operating settings. To access the advanced settings menu, press  for 5 seconds and then select the “Advanced” menu. The Advanced Settings menu comprises the following parts:



- General settings.
- Operating settings.
- Reset.
- Parameters (Reserved for installer and factory settings. Any change can alter the behaviour of the device).

3.5.1 General settings

- **LANGUAGE:** Select the language that you want.
- **UNITS:** Choose between “Celsius” and “Fahrenheit”, according to the temperature unit that you want.
- **AUTOMATIC TIME CHANGE:** Activate or disable the automatic time change, from winter to summer and vice-versa.
- **AMPLIFIER:** Activate or disable the sound of the keystrokes on the keyboard.
- **SCREEN:**
 - **Time on:** selects the time it takes for the display to turn off after you stop using the keyboard.
 - **Brightness activated:** selects the percentage of brightness when the screen is on.
 - **Brightness disabled:** selects the percentage of brightness when the screen is off.
 - **Style:** select the screen design style.
 - Light B/W: white background and black letters.
 - Dark B/W: black background and white letters.
 - Colour: Home screen with coloured icons.



3.5.2 Operating settings

- **BLANCING HEATING ELEMENT:**
 - **Status:** Balancing heating element active or inactive.
 - **Maximum peak times:** Maximum operating time of the balancing heating element during tariff on-peak periods. Set this value to “0” to disable the operation of the balancing heating element in tariff on-peak periods; in this case the charge correction will not work and the same level of charge will apply to every day.
- **FROST PROTECTION:** Activate or disable the frost protection mode if the device is operating in Off mode.
- **OVERLOAD PROTECTION:** Protection against excessive temperature whilst charging. Degrees above the comfort setpoint at which the storage heater stops charging. (Selectable values 0,1,2,3,4 and 5).

- **CONTROL TYPE:** Select the temperature control type. A PID device with default settings programmed is recommended.
- **OPEN WINDOW DETECTION:** Activates when open windows detected (On/Off).
- **INTELLIGENT START-UP:** Adaptable start-up activation (On/Off).
- **COMPENSATION:** Correction of room temperature (Values from -5°C to 5°C).

3.5.3 Reset and default factory settings

You can reset the unit and restore factory setting configuration.

Default Values

Parameter	
Sun: Comfort temperature 	21°C
Moon: Economic temperature 	18°C
Frost protection temperature 	3°C
UP01: Initial % of storage charge	100%
UP02: Starting time off peak period 1	00:00
UP03: Ending time off peak period 1	07:00
UP04: Starting time off peak period 2	00:00
UP05: Ending time off peak period 2	00:00
UP06: Charging days of the week	Charging 7 days of the week.
UP07: Ambient sensor Offset	0°C
UP08: Max. Balancing element – working period	16 hours
UP09: Overtemperature protection	2°C
UP10: Temperature Unit	°C
UP11: Open Window Detection Function	Off
UP12: Adaptive Start Control	Off
UP13: Kind of temperature control	PID



Incorrect time settings, erroneous programming of the reduced rate time and too high temperature settings may result in a high cost of your electricity bill.

3.6. Emitter Mode

This operation mode is used when it is necessary to heat the room temporarily and there is no need for storage heating. To set this mode, turn off the unit by pressing the main switch on the back-side panel and keep pressed  at the same time you turn on the unit by pressing the main switch until the message I9.0E is displayed on the display.

- Emitter mode is a temporary operation mode. You cannot access from this mode to general setting menu, operation mode menu or any other settings.
- Use  and  to modify the set-point temperature for this operation mode. The unit will turn on the balancing heating element if required in order to provide instantaneous heat to the room.
- The unit will not charge within this mode.

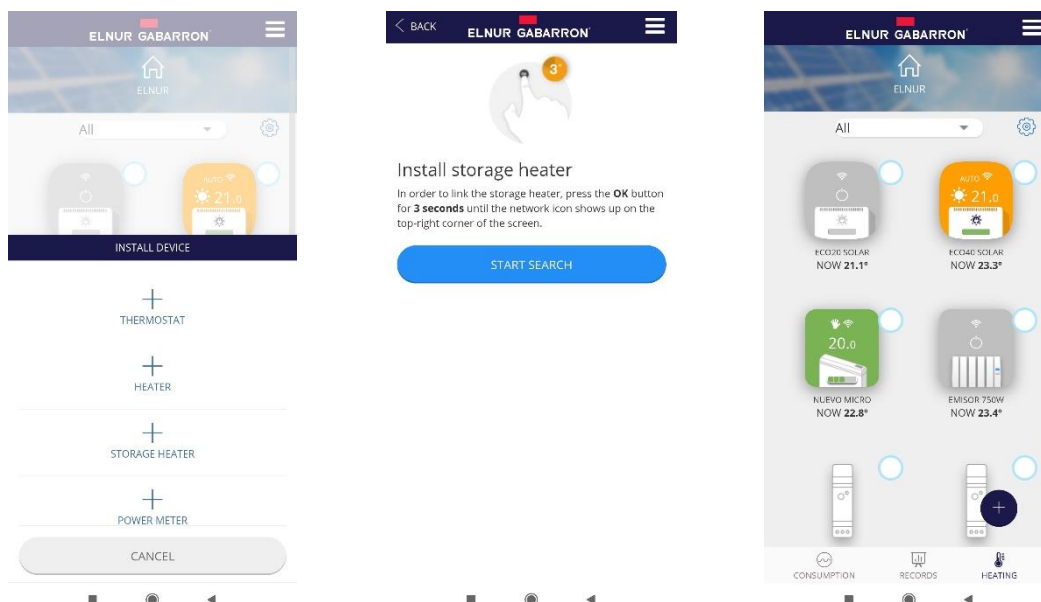
To exit emitter mode and go back to the common operation mode, just turn off and turn on the unit again by pressing the main switch on the back-side panel.

4.- REMOTE OPERATION USING THE G-CONTROL HUB

It is possible to control the full operation of the unit remotely with the Elnur Gabarron Wifi Control app or the app-web (<https://remotecontrol.elnur.es>). The unit must be connected to a G-Control Hub connected to the internet to use this feature.

To associate the ECOMBI PROSSH unit to the G-Control Hub, follow the instructions of the installation wizard of the app.

- Open the application and login with your user and password.
- Access the heating menu in the top menu in the app.
- Press the button (+) and select the type of heater that you are going to connect (Storage heater).
- Press Start Search and follow the instructions of the installation wizard.



When required, keep pressed  button during 3 seconds until the symbol  is displayed in the storage heater display.

You can control now and adjust the settings of your storage heater using the Elnur Gabarron Wifi Control app or the app-web <https://remotecontrol.elnur.es>.

5.- TROUBLESHOOTING

ECOMBI PROSSH does not heat.	Please check it is connected and switched on. Make sure the device is not covered or the lower air inlets are not obstructed. The LR safety limit may be activated; in this case it is necessary to reset it manually. Please contact technician.
ECOMBI PROSSH does not reach set up temperature	Make sure that adequate temperature is selected. Make sure the storage heater is sized correctly for heat loss.
Error messages in display	Please contact technician.
ECOMBI PROSSH does not communicate with the G Control Hub.	Check the unit is associated, the symbol  must be shown on the display. For distances greater than 30 metros and 2-3 walls, associate first the closest units. Each unit can work as signal extender. If  symbol is flashing, check the G Control Hub connexion to the network, and if any other device in the RF Net that could be working as signal extender has been removed.

6.- CLEANING MAINTENANCE INSTRUCTIONS

Before cleaning, make sure the power has been turned off at the circuit breaker panel and that the heating element of the heater is cool.

Occasionally, clean dust with a dry, soft cloth. Do not use any solvent or abrasive product for cleaning.

When the Heating season is finished, please disconnect the device by turning off the power switch located at the right back of the unit or at the circuit breaker.

Any other servicing should be performed by an authorized technician.



ECOMBI PROSSH has been manufactured under a fully assured quality system and using environmentally friendly processes. Once its useful life is finished please take the device to a recycling depot so that its components can be recycled in an appropriate way.

7.- MAIN COMPONENTS LIST

Storage Heating Element (All except PROSSH158)	Ref. 15190091	Power PCB & Fixing Bracket	Ref. 15191890
Storage Heating Element (PROSSH158)	Ref. 15190875	Keyboard PCB PROSSH	Ref. 15192680
450W Balancing Heating Element (PROSSH158)	Ref. 15190105	PT1000 Core Sensor	Ref. 15192140
600W Balancing Heating Element (PROSSH208)	Ref. 15190110	Room Sensor	Ref. 46102195
900W Balancing Heating Element (PROSSH308)	Ref. 15190120	110°C Balancing Element Limiter	Ref. 15190725
1200W Balancing Heating Element (PROSSH408)	Ref. 15190130	135°C Cut Out Manually Limiter	Ref. 10190460
Switch	Ref. 15190055		

8.- TECHNICAL FEATURES

	PROSSH158	PROSSH208	PROSSH308	PROSSH408
Connection	230 - 240V ~	230 - 240V ~	230 - 240V ~	230 - 240V ~
Balancing Element Output	450/490W	600/653W	900/980W	1200/1307W
Insulation	Class I	Class I	Class I	Class I
Length	55cm	66cm	89cm	111cm
Height	73cm	73cm	73cm	73cm
Depth	18cm	18cm	18cm	18cm
Weight	59kg	77kg	112kg	147kg
Number of bricks	4	8	12	16
Brick Package	11072	11016	11016	11016
Storage Heater Output	975/1062W	1300/1415W	1950/2123W	2600/2831W
Charge Period	7.6 – 7h	7.6 – 7h	7.6 – 7h	7.6 – 7h
Charging	7.4 kWh	9.9 kWh	14.9 kWh	19.8 kWh



Storage heater elements and balancing heating element will never operate at the same time.



The symbol on the product or in its packaging indicates that this product may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product. These instructions are only valid in the EU member states.

NOTES

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