

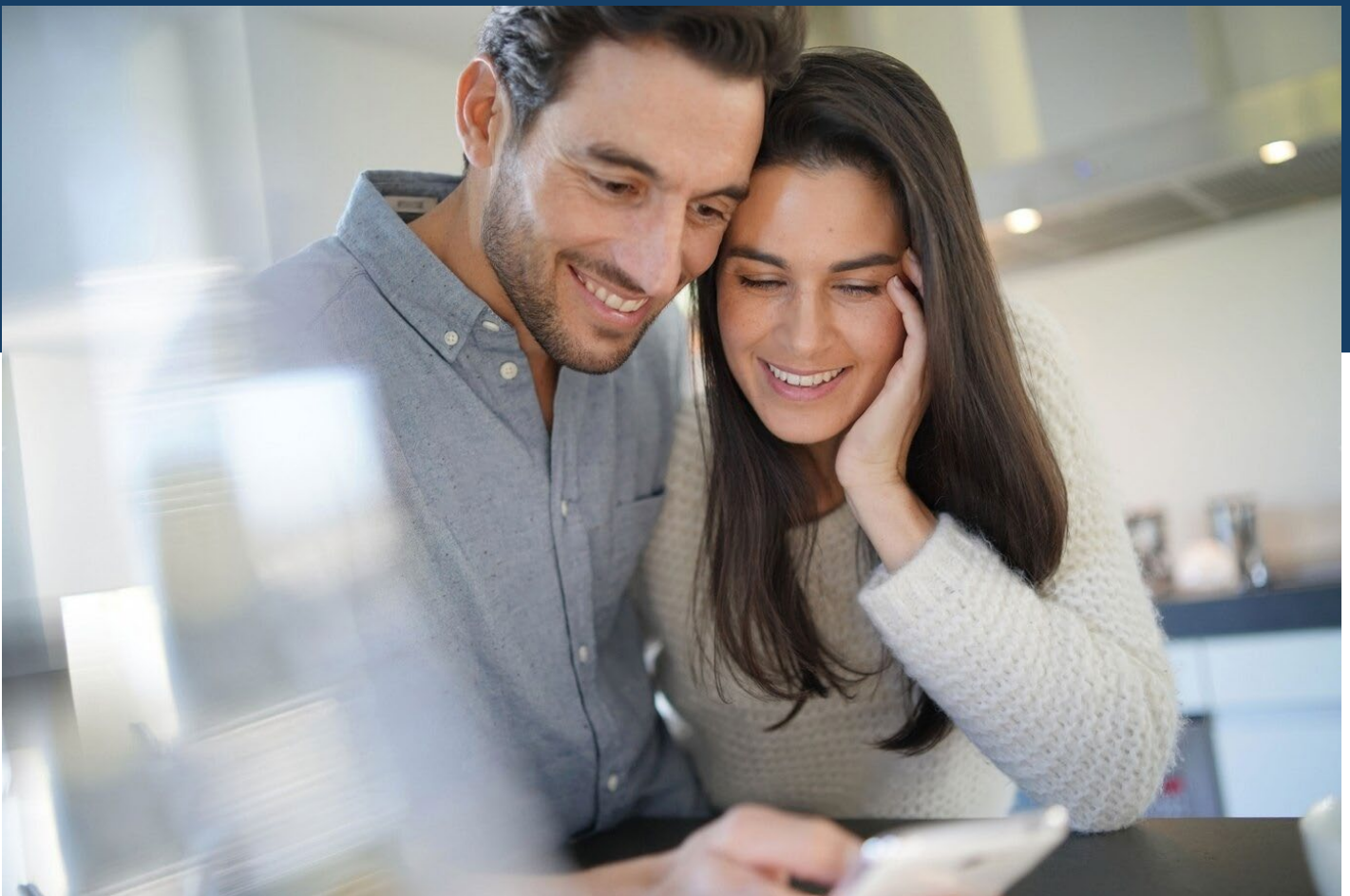
ELNUR

powered by **Gabarrón**

SUPPORTING **SOCIAL HOUSING.**

Building Better Communities

Discover how our initiatives are reshaping neighbourhoods and changing lives.



2024

www.elnur.co.uk

ABOUT US

Elnur is more than just a heating company – we're dedicated to making a positive impact in communities. With a firm commitment to social responsibility, we recognise the critical role of heating in ensuring the comfort and well-being of individuals and families in social housing.

Our mission is clear: to provide reliable and energy-efficient heating solutions that not only warm homes but also contribute to the overall sustainability and affordability of social housing projects. With decades of expertise in heating technology, we strive to empower housing initiatives by offering tailored solutions that meet the unique needs of each community. By equipping homes with reliable heating solutions, we aim to improve the quality of life for residents while also reducing energy costs and environmental impact.

At Elnur, we understand that access to heating is essential for creating safe and welcoming living environments. That's why we partner with social housing organisations to deliver high-quality heaters that prioritise efficiency, affordability, and ease of use. By equipping homes with reliable heating solutions, we aim to improve the quality of life for residents, while also reducing energy costs and environmental impact.

Elnur's innovative technology allows social housing managers to remotely monitor heating systems for residences without having to even enter their property. This feature enhances efficiency in managing heating resources while respecting the privacy and autonomy of residents, ensuring optimal heating control and comfort for all.

At Elnur, our commitment to social responsibility extends beyond merely providing heating solutions. We have a dedicated technical support team ready to answer any questions or issues that you may have with our products. Our team is trained in dealing with numerous faults and provides excellent customer support. We also offer national tenant engagement, providing events like Q&A coffee mornings, where a member of our team will answer any questions tenants may have and provide all the information you may need on our products.

OUR SERVICES



Free onsite installer training



National tenant engagement providing Q&A coffee mornings



Scheme managers product training to help answer residents F.A.Q



Market leading onsite warranties



Free heat plans provided



Dedicated account managers by area



Tackling fuel poverty and how our products can help



Future proofing utilising Solar



Remote monitoring for residents



Technical support



Supporting national housing exhibitions to meet and discuss requirements



Enrolled on the EcoVadis program



Resident Q&As before, middle and after



Liaising directly with the merchant



Pre-Consultation meeting

‘Using Elnur products within social housing upgrades in funded areas such as SHDF retrofit programmes, alongside our work under the ECO3 scheme, now ECO4 we found the support we received from Elnur critical to us ensuring best value for all parties.

Throughout the specification process the Elnur ecoProCAL software alongside the detailed technical support they offer ensures every property layout is considered to maximise the potential when converting social housing properties to achieve the best outcome.

The system automatically takes all elements into consideration to create an economic system in the type of products and the number of appliances used to give the best probability of the user benefiting from lower running costs’

- Derek Millar, Director of Prism Property Maintenance Ltd

‘Elnur’s Solar High Heat Retention Storage Heaters are an excellent solution for social housing, where energy efficiency and cost savings are key priorities.

Their packages are designed to be cost-effective and easy to install, making them an excellent option for housing associations and other social housing providers who wish to swap out old, outdated storage heaters for the next generation renewable solution from Elnur.

Elnur’s Solar High Heat Retention Storage Heaters are a game-changer in the world of electric heating. They offer a sustainable and cost-effective solution for heating homes using solar power, alongside features such as Wi-Fi control’

- Derek Owen, Managing Director of Healthy Homes Solutions

AVAILABLE TRAINING

At Elnur, we understand that ensuring residents can efficiently utilise their heating products is essential. That's why we offer comprehensive training sessions for social housing managers, equipping them with the knowledge and skills to effectively oversee Elnur heating systems. Additionally, our dedicated technical support team is readily available to assist tenants in learning how to use their products efficiently, providing personalised guidance and assistance whenever needed. We are committed to empowering both managers and residents with the tools and support they need to maximise the benefits of Elnur heating.

CUSTOMER SUPPORT

Customer aftercare is a cornerstone of our commitment at Elnur. We believe that our responsibility to our customers extends far beyond the initial purchase. Our dedicated technical support team is here to provide ongoing support and assistance, ensuring that every customer's experience with our products is nothing short of exceptional.

OUR PRODUCTS

We take pride in offering an exceptional range of heating products designed to meet the diverse needs of our customers.

NAME from COMPANY said:

“”

ELNUR

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